

JOHN TARNAI

CURRICULUM VITAE

Personal Information:

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Education:

Ph.D. (1982) Washington State University, Department of Psychology
Experimental and Applied Psychology

M. A. (1976) Washington State University, Department of Psychology
Experimental Psychology

B. S. (1973) Cleveland State University, Ohio
Psychology

Professional Positions Held:

1996 - Present Director, Social and Economic Sciences Research Center,
Washington State University

1990 - 1999 Coordinator of Academic Assessment, Office of the Provost, Washington
State University

1993 – 1996 Associate Director, Social and Economic Sciences Research Center,
Washington State University

1991 - 1993 Acting Director, Social and Economic Sciences Research Center,
Washington State University

1981 - 1990 Assistant Director, and Coordinator for Grant Activity, Social and
Economic Sciences Research Center, Washington State University

1986 Visiting Assistant Professor, Office of Budget, Planning, and Institutional
Studies, Washington State University

1979 - 1981 Human Resources Manager, Personnel Department, Pacific Northwest
Bell, Seattle, Washington

- 1977 - 1979 Research Assistant, Longitudinal Alcohol Curriculum Evaluation Project,
Washington State University
- 1973 - 1977 Research Assistant, Experimental Vision and Animal Laboratory,
Department of Psychology, Washington State University.

Teaching Experience:

- 1987 Graduate Course in Cognition and Memory (Psych 592)
Department of Psychology, Washington State University
- 1983 Elementary Statistics in Psychology (Psych 311)
Department of Psychology, Washington State University
- 1977 Psychology of Aging, Office of Continuing University Studies,
Washington State University

Publications:

Tarnai, J. & Moore, D. (In Press) "Interviewer Productivity" In: P. J. Lavrakas (Ed.) Encyclopedia of Survey Research Methods. Thousand Oaks, CA: Sage.

Moore, D. & Tarnai, J. (In Press) "Interviewer Training" In: P. J. Lavrakas (Ed.) Encyclopedia of Survey Research Methods. Thousand Oaks, CA: Sage.

Tarnai, J. (2007), "Monitoring CATI Interviewers," 2007 Proceedings of the American Statistical Association, Survey Methods Research Section [CD-ROM], Alexandria, VA: American Statistical Association.

Tarnai, J. & Moore, D. (2007) "Measuring and Improving Telephone Interviewer Performance and Productivity" In: J. Lepkowski, C. Tucker, M. Brick, E. deLeeuw, L. Japac, P. Lavrakas, M. Link, & R. Sangster (Eds.) Advances in Telephone Survey Methodology. New York: Wiley-Interscience.

Paxson, M. C. & Tarnai, (In Press) J. A Decade of Results using the ETS Major Field Test in Business. Assessment & Evaluation in Higher Education.

Tarnai, J. & Paxson, M. C. (2005), "Interviewer Judgments about the Quality of Telephone Interviews," 2005 Proceedings of the American Statistical Association, Survey Methods Research Section [CD-ROM], Alexandria, VA: American Statistical Association.

Tarnai, J. & Paxson, M. C. (2004) "Survey Mode Preferences of Business Respondents," 2004 Proceedings of the American Statistical Association, Survey Methods Research Section [CD-ROM], Alexandria, VA: American Statistical Association.

Paxson, M. C. & Tarnai, J. (2004) "An Experiment to Identify Survey Mode Response Effects by Controlling Nonresponse Errors," 2004 Proceedings of the American Statistical Association, Survey Methods Research Section [CD-ROM], Alexandria, VA: American Statistical Association.

Tarnai, J. & Moore, D. (2004) "Methods for Testing and Evaluating Computer-Assisted Questionnaires" In: S. Presser, J. M. Rothgeb, M. Couper, J. T. Lessler, E. Martin, J. Martin, & E. Singer (Eds.) Methods for Testing and Evaluating Survey Questionnaires. New York: Wiley-Interscience.

Lohr, V. I., Pearson-Mims, C. H., Tarnai, J., & Dillman, D. A. (2004) "How Urban Residents Rate and Rank the Benefits and Problems Associated with Trees in Cities." Journal of Arboriculture 30 (1) 28-36.

Paxson, M. C. & Tarnai, (2003) J. Comments on Ross and Sanford on Program Improvement. Assessment and Accountability Forum. 13 (1).

Tarnai, J. & Moore, D. (2003) "Testing CAI Questionnaires" In Survey Research Newsletter, Vol 34, No. 1. Champaign, IL: University of Illinois.

Moore, D. & Tarnai, J. (2002) "Evaluating Nonresponse in Mail Surveys" In Groves, R. M., Dillman, D. A., Eltinge, J. L., & Little, R. J. A. (Eds.) Survey Nonresponse. New York: Wiley-Interscience.

Losh, S. C., Betten, N., Tarnai, J., Tucker, W. P., & Vargas, B. (In 2001) "When Faculty Evaluate their Administrators in Higher Education" Proceedings of the Association for the Advancement of Educational Research, 2000.

Gillmore, G., Hunter, S., Tarnai, J., Trimble, J., Roberts, C. & Gibson, F. (1999) "Assessment in Washington State Universities" In: Assessment and Accountability Forum 10, Summer, pp 8-10,18."

Tarnai, J. (1998) Review of S. L. Chow, "Statistical Significance: Rationale, Validity, and Utility" (Sage, 1996). Journal of Official Statistics, Vol 14, No. 3.

Tarnai, J., Kennedy, J., & Scudder, D. (1998) Organizational Effects of CATI in Small to Medium Survey Centers In: M. Couper, R. Baker, J. Bethlehem, C. Clark, J. Martin, W. Nicholls, & J. O'Reilly. (Eds.) Computer Assisted Survey Information Collection. New York: Wiley.

Legg, R. F., Sclar, D. A., Nemec, N. L., Tarnai, J., & Mackowiak, J. I. (1997) Cost benefit of sumatriptan to an employer. Journal of Occupational and Environmental Medicine.

Legg, R. F., Sclar, D. A., Nemec, N. L., Tarnai, J., & Mackowiak, J. I. (1997) Cost-effectiveness of Sumatriptan in a managed care population. The American Journal of Managed Care, Vol 3, Pp 117-122.

Dillman, D. A., Sangster, R. L., Tarnai, J., & Rockwood, T. H. (1996) Understanding differences in people's answers to telephone and mail surveys. In: M. T. Braverman & J. K. Slater (Eds.) Advances in Survey Research. New Directions for Evaluation, Number 70, Summer. San Francisco: Jossey-Bass.

McKay, R. B., Breslow, M. J., Sangster, R. L., Gabbard, S. M., Reynolds, R. W., Nakamoto, J. M., & Tarnai, J. (1996) Translating survey questionnaires: lessons learned. In: M. T. Braverman & J. K. Slater (Eds.) Advances in Survey Research. New Directions for Evaluation, Number 70, Summer. San Francisco: Jossey-Bass.

Tarnai, J., Pavlov, R., Frigon, C. (1995) Telephone Interviews of Adolescents: Problems and Prospects in a Substance Abuse Prevalence Survey. Proceedings. American Statistical Association. Alexandria, Virginia.

Paxson, M. C., Dillman, D. A., & Tarnai, J. (1994) Improving response to business mail surveys. In: B. G. Cox, D. A. Binder, B. N. Chinnappa, A. Christianson, M. J. Colledge, & P. S. Kott (Eds.) Survey Methods for Businesses, Farms, and Institutions. New York: John Wiley & Sons.

Fiset, L., Milgrom, P., & Tarnai, J. (1994) Dentists' response to financial incentives in a mail survey of malpractice liability experience. Journal of Public Health Dentistry, 54 (2), Pp. 68-72.

Tarnai, J. and Dillman, D. (1992) Questionnaire context as a source of response differences in mail vs telephone surveys. In: N. Schwarz, H. J. Hippler, S. Sudman (Eds.) Context Effects in Social and Psychological Research. New York: Springer-Verlag.

Tarnai, J. (1991) Implementing effective assessment surveys. Proceedings. Second Annual Montclair Assessment Conference, Fairfield, N.J., March 14-16, 1991.

Dillman, D. and Tarnai, J. (1991) Mode effects of cognitively designed recall questions: A comparison of answers to telephone and mail surveys. In: Biemer, P. et al. (Eds.) Measurement Errors in Surveys. New York: Wiley.

Dillman, D. and Tarnai, J. (1988) Administrative issues in mixed mode surveys. In: R. M. Groves, P. Biemer, L. Lyberg, J. Massey, W. L. Nicholls, J. Waksberg (Eds.) Telephone Survey Methodology. New York: Wiley.

Howard, E. G. and Tarnai, J. (1986) Needs assessment for continuing engineering education in a high technology region. Proceedings, World Conference on Continuing Engineering Education, Lake Buena Vista, FL, May 7-9, 1986.

Tarnai, J. (1984) Answers to questions: Extroverted vs introverted alcoholics. Medical Aspects of Human Sexuality, 18, No. 7, 12-13.

Tarnai, J. and Young, F. A. (1983) The alcoholic's personality: Extrovert or introvert? Psychological Reports, 53, 123-127.

Kimlicka, T. M., Cross, H. J. and Tarnai, J. (1983) A comparison of androgynous, feminine, masculine, and undifferentiated women on self esteem, body satisfaction, and sexual satisfaction. Psychology of Women Quarterly, 7, (3), 291-294.

Tarnai, J., Magnusson-Fagan, N. J., Eichberger, M., Hopkins, R. H. and Mauss, A. L. (1981) On re-tooling the teachers: An evaluation of teacher training in alcohol education. Journal of Alcohol and Drug Education, 27 (Fall), 34-46.

Mauss, A. L., Hopkins, R. H., Tarnai, J. and Kearney, K. A. (1980) Perils and pot shots in preventive research: A response to Staulcup et al. Journal of Studies on Alcohol, 41, 959-962.

Rankin, W. L., Tarnai, J., Fagan, N. J., Mauss, A. L. and Hopkins, R. H. (1978) An evaluation of workshops designed to prepare teachers in alcohol education. Journal of Alcohol and Drug Education, 23, 1-13.

Presentations:

Tarnai, J. Monitoring CATI Interviewers, Presented at the 62nd Annual Meeting of the American Association for Public Opinion Research (AAPOR), Anaheim, California May 17-20, 2007.

Tarnai, J. IRB Panel: Are They For Us or Against Us. International Field Directors & Technologies Conference, Santa Monica, California, May 20-23, 2007.

Tarnai, J. Discussant for the invited session: "Oral Translation in Telephone Surveys" 2nd International Conference on Telephone Survey Methodology, Miami, Florida, January 11-15, 2006.

Tarnai, J. & Moore, D. Measuring and Improving Telephone Interviewer Performance and Productivity, Presented at the 2nd International Conference on Telephone Survey Methodology, Miami, Florida, January 11-15, 2006.

Tarnai, J. Results of the Survey of Washington State Artists and Arts Workers. Presented at the Washington Artists Health Insurance Project Forum. Seattle, Washington, July 18, 2005.

Tarnai, J. & Paxson, M. C. Interviewer Judgments about the Quality of Telephone Interviewers, Presented at the 60th Annual Meeting of the American Association for Public Opinion Research (AAPOR), Miami Beach, Florida May 12-15, 2005.

Tarnai, J., Sampling Options. International Field Directors & Technologies Conference, Miami Beach, Florida, May 15-18 2005.

Tarnai, J., Panel on Gaining Cooperation. International Field Directors & Technologies Conference, Miami Beach, Florida, May 15-18 2005.

Tarnai, J. & Paxson, M. C. Survey Mode Preferences of Business Respondents. Presented at the 59th Annual Meeting of the American Association for Public Opinion Research (AAPOR), Phoenix, Arizona, May 20-23, 2004.

Paxson, M. C. & Tarnai, J. An Experiment to Identify Survey Mode Response Effects by Controlling Nonresponse Errors. Presented at the 59th Annual Meeting of the American Association for Public Opinion Research (AAPOR), Phoenix, Arizona, May 20-23, 2004.

Tarnai, J., Budgeting for Surveys. Presented at the International Field Directors & Technologies Conference, Scottsdale, Arizona, May 23-26, 2004.

Tarnai, J. Evaluation of the Tacoma Washington Alcohol Impact Area (AIA). Presentation to the Washington State Legislature House Commerce and Labor Committee. (November, 2003).

Tarnai, J. Evaluation of the Tacoma Washington Alcohol Impact Area (AIA). Presentation to the Washington State Liquor Control. Board. (June, 2003).

Tarnai, J. Conducting a Survey to Identify the Unmet Civil Legal Needs of a Low Income Population. Presented at the 58th Annual Meeting of the American Association for Public Opinion Research (AAPOR), Nashville, Tennessee, May 15-18, 2003.

Tarnai, J. & Moore, D. Comparing Methods for Testing CAI Questionnaires. Presented at the 58th Annual Meeting of the American Association for Public Opinion Research (AAPOR), Nashville, Tennessee, May 15-18, 2003.

Tarnai, J., Web Surveys: Discussion of Results from a Two-Day Symposium in Web Survey Methods in Mannheim Germany. Presented at the International Field Directors & Technologies Conference, Nashville, Tennessee, May 18-21, 2003.

Tarnai, J., Budgeting for Surveys. Presented at the International Field Directors & Technologies Conference, Nashville, Tennessee, May 18-21, 2003.

Tarnai, J. & Moore, D. Methods for Testing and Evaluating CAI Questionnaires. Presented at the International Conference on Questionnaire Development, Evaluation, and Testing Methods, Charleston, South Carolina, November 14-17, 2002.

Moore, D. & Tarnai, J. Improving Mail Surveys of Establishments: Testing the Effect of Incentives on Questionnaire Completion and Data Quality. Presented at the International Conference on Questionnaire Development, Evaluation, and Testing Methods, Charleston, South Carolina, November 14-17, 2002.

Tarnai, J. Incorporating Internet Surveys into Mixed-Mode Survey Designs. Presented at the Web Survey Workshop and Symposium, ZUMA, Mannheim, Germany, October 17-19, 2002.

Tarnai, J. & Moore Introduction to Surveys. Presented at the Washington State Department of Health, Survey Design Workshop, Olympia, Washington, August 20-22, 2002.

Tarnai, J. & Moore Questionnaire Design. Presented at the Washington State Department of Health, Survey Design Workshop, Olympia, Washington, August 20-22, 2002.

Tarnai, J. Web-Based Surveys. Presented at the Washington State Department of Health, Survey Design Workshop, Olympia, Washington, August 20-22, 2002.

Tarnai, J. & Allen, T. Characteristics of Respondents to a Web Survey of the General Public. Presented at the Annual Meeting of the American Association for Public Opinion Research (AAPOR), St. Petersburg, Florida, May 16-19, 2002.

Tarnai, J., Budgeting for Surveys. Presented at the International Field Directors/Field Technologies Conference, Clearwater Beach, Florida, May 19-22, 2002.

Wolf, S., Valdenegro, J., Mottek-Lucas, A., Tarnai, J., Elver, K. Panel on How to Handle Growth, Increased Staff, and Multiple Projects with Competing Deadlines. Presented at the International Field Directors/Field Technologies Conference, Clearwater Beach, Florida, May 19-22, 2002.

Tarnai, J. "Issues of Confidentiality and Reporting in Evaluation Surveys of Higher Education Administrators." Presented at the Joint Meeting of the Association for the Advancement of Educational Research and the National Academy for Educational Research, Ponte Vedra Beach, Florida, November 17-22, 2000.

Paxson, M. C. & Tarnai, J. "Using Grade and Financial Incentives to Improve Student Performance on an End-of-Program Assessment." Presented at the Joint Meeting of the Association for the Advancement of Educational Research and the National Academy for Educational Research, Ponte Vedra Beach, Florida, November 17-22, 2000.

Tarnai, J. "Designing Surveys to Estimate Alcohol and Substance Use and Abuse Among Adults and Adolescents." Seminar for the Alcohol and Drug Abuse Program at Washington State University, Pullman, October 18, 2000.

Moore, D. & Tarnai, J. A comparison of mixed mode survey strategies for three business populations: telephone with mail follow-up and mail with telephone follow-up." Presented at the 2nd International Conference on Establishment Surveys, June 17-21, 2000. Buffalo, New York.

Phillips, D. & Tarnai, J. "Reducing Nonresponse in Surveys of Vulnerable Populations." Presented at the International Conference on Survey Nonresponse, Portland, Oregon, October 28-31, 1999.

Tarnai, J. (1999) Chaired the session on "Question Salience, Question Difficulty and Item Nonresponse in Survey Research." International Conference on Survey Nonresponse, Portland, Oregon, October 28-31, 1999.

Tarnai, J. (1999) Discussant for the session on "Nonresponse in Longitudinal Surveys." International Conference on Survey Nonresponse, Portland, Oregon, October 28-31, 1999.

Tarnai, J., Landry, M., Baxter, R. (1999) Screening for adolescents in RDD surveys. Presented at the Annual Meeting of the American Association for Public Opinion Research (AAPOR), St. Petersburg, Florida, May 13-16, 1999.

Tarnai, J., Trimble, J., Gibson, F., Hunter, S., Gillmore, G., Moore, B., Korn, J., & Taylor, K. (1998) Chaired the session on "Learning Outcomes as Accountability Measures: Can it be Done?" The 9th Annual Higher Education Assessment Conference, May 13-15. Bellingham, WA.

Tarnai, J. (1997) Chaired the session on Response and Nonresponse in Establishment Surveys. The 52nd Annual Conference of the American Association for Public Opinion Research, May 15-18. Norfolk, Virginia.

Tarnai, J. (1997) Chaired the workshop on Linking Assessment and Accreditation, and participated in a panel discussion. The 8th Annual Higher Education Assessment Conference, May 7-9. Spokane, WA.

Tarnai, J., Bartels, D., & Brown, G. (1997) Recent Results of Assessing the Effects of Technology on Teaching and Learning. Presented at the 8th Annual Higher Education Assessment Conference, May 7-9. Spokane, WA.

Tarnai, J., Gillmore, G., Roberts, C., Trimble, J., Gibson, F., Hunter, S., & Seppanen, L. (1997) Identifying Best Practices for Improving Time-to-Degree: Lessons Learned. Presented at the 8th Annual Higher Education Assessment Conference, May 7-9. Spokane, WA.

Decker, E., Hunter, S., Gillmore, J., Tarnai, J., & Roberts, H. (1997) Keeping Accountability and Learning on Track Together in the Next Decade. Presented at the 8th Annual Higher Education Assessment Conference, May 7-9. Spokane, WA.

Tarnai, J., Kennedy, J., & Scudder, D. (1996) Organizational Issues in Implementing CATI in Small to Medium Size Organizations. Presented at the International Conference on Computer-Assisted Survey Information Collection, December 11-14, 1996. San Antonio, Texas.

Tarnai, J. (1996) Chaired the Panel Presentation on Classroom Experiences with Self-Reflection. The 2nd Annual Colloquium on Improving Teaching, Learning, and Curriculum through Assessment, November 14-15. Central Washington University, Ellensburg, WA.

Tarnai, J. Issues in Designing Surveys. Presented at the Second Annual Joint Conference on Health, September 17-20, 1995. Yakima, Washington.

Tarnai, J. (Chair) Marginal Groups and Mainstream Testing. Presented at the Sixth Annual State of Washington Higher Education Assessment Conference, May 4-5, 1995. Spokane, Washington.

Tarnai, J., Santos, R., & Davey, E. Organizational Structures & Management Issues. Presented at the International Field Directors/Field Technologies Conference, Fort Lauderdale, Florida, May 21-24, 1995.

Tarnai, J., Pavlov, R., & Frigon, C. Telephone Interviews of Adolescents: Problems and Prospects in a Substance Abuse Prevalence Survey. Presented at the Annual Meeting of the American Association for Public Opinion Research (AAPOR), Fort Lauderdale, Florida, May 18-21, 1995.

Sangster, R. L., Reynolds, R. W., & Tarnai, J. Translating a Telephone Survey on Alcohol and Drug Use: Processes and Lessons Learned. Presented at the 49th Annual Meeting of the American Association for Public Opinion Research (AAPOR), Danvers, Massachusetts, May 12-15, 1994.

Tarnai, J. Ways to Communicate Assessment Results to get People's Attention. Presented at the Fifth Annual State of Washington Higher Education Assessment Conference, May 12-13, 1994. Seatac, Washington.

Tarnai, J. Designing Surveys for Credible Results. Presented at the Third Annual Data Users Conference, October 20-21, 1993. Yakima, Washington.

Paxson, M. C., Dillman, D. A., & Tarnai, J. Methods for Improving Response to Establishment Mail Surveys. Presented at the International Conference on Establishment Surveys, June 27-30, 1993. Buffalo, New York.

Tarnai, J., & Smith, S. End-of-Program Assessment at Washington State University: Department Plans and Experiences. Presented at the Fourth Annual State of

Washington Higher Education Assessment Conference, May 5-7, 1993. Olympia, Washington.

Tarnai, J., Wong, K., Stromsdorfer, E., and Weeks, G. Mode Effects and Nonresponse in a Five-Year Longitudinal Survey of Welfare Dependency. Presented at the 47th Annual Meeting of the American Association for Public Opinion Research (AAPOR), St. Petersburg, Florida, May 16 to 19, 1992.

Seppanen, L. J., Herreid, C., Suskie, L. A., Tarnai, J., & Urban, R. F., Platinudes & Perils of Survey Research for the Institutional Researcher. Presented at the 32nd Annual Forum of the Association for Institutional Research (AIR), Atlanta, Georgia, May 10-13, 1992.

Tarnai, J. Results of a Pilot Test of a Quantitative Skills Examination. Presented at the 3rd Statewide Conference on Assessment, Spokane, Washington, May 7-8, 1992.

Walkup, H., Gillmore, G., Seppanen, L., Lapoint, E., Hunter, S., Trujillo, G., and Tarnai, J. Washington's statewide assessment process: accountability and renewal? Presented at the Annual Meeting of the Association for Institutional Research (AIR), San Francisco, May 27-29, 1991.

Tarnai, J., Heeringa, S. G., Dillman, D. A., Stromsdorfer, E., and Weeks, G. Description and evaluation of a design for sampling households "at risk" of welfare dependency. Presented at the Annual Meeting of the American Association for Public Opinion Research (AAPOR), Pheonix, Arizona, May 16 to 19, 1991.

Tarnai, J. (1991) Implementing effective assessment surveys. Presented at the Second Annual Montclair Assessment Conference. Fairfield, N.J., March 14-16, 1991.

Walkup, H. and Tarnai, J. Assessing Washington's state-wide assessment process: accountability and renewal. Presented at the Second Annual Montclair Assessment Conference. Fairfield, N.J., March 14-16, 1991.

Tarnai, J. and Dillman, D. A. A context effect in mail and telephone surveys. Presented at the First Nags Head Conference on Cognition Survey Research, Nags Head, North Carolina, September 28 to October 1, 1989.

Tarnai, J. and Dillman, D. A. The effect of prior letters and incentives on increasing response rates in mail surveys. Presented at the Annual Meeting of the American Association for Public Opinion Research (AAPOR), St. Petersburg, Florida, May 18 to 21, 1989.

Dillman, D. A. and Tarnai, J. Differences in People's Answers to Telephone and Self-Administered Questionnaires: Results of Field and Laboratory Experiments. Presented at the Annual Meeting of the American Association for Public Opinion Research (AAPOR), Toronto, Canada, May 21, 1988.

Tarnai, J. Computer Assisted Telephone Interviewing. Presented at the Workshop on Social Science Research in the Agricultural Experiment Station, January 25 to 27, 1988, Arlington, Virginia.

Dillman, D. and Tarnai, J. Administrative Issues in Mixed Mode Surveys. Presented at the International Conference on Telephone Survey Methodology, November 8 to 11, 1987, Charlotte, North Carolina.

Tarnai, J. (Chair), Contributed Paper Session #34, and (Discussant), Invited Paper Session #36. International Conference on Telephone Survey Methodology, November 8 to 11, 1987, Charlotte, North Carolina.

Tarnai, J., Dillman, D. A. and Peterson-Scott, L. Response quality and quantity in dual frame telephone surveys: rural vs urban comparisons. Presented at the International Conference on Telephone Survey Methodology, November 8 to 11, 1987, Charlotte, North Carolina.

Dillman, D. A. and Tarnai, J. Differences in People's Answers to Telephone and Self-Administered Questionnaires: Results of Field and Laboratory Experiments. Presented at the American Association for Public Opinion Research 43rd annual conference, May 19 to 22, 1988, Toronto, Canada.

Tarnai, J., Rosa, E. A. and Peterson-Scott, L. An empirical comparison of the Kish and the "most recent birthday" method for selecting a random household respondent in telephone surveys. Presented at the American Association for Public Opinion Research 42nd annual conference, May 14 to 17, 1987, Hershey, Pennsylvania.

Tarnai, J., Ray, M., Gecas, V., & Lee, G. A Research Strategy for Assessing the Consequences of Work-Related Injuries. Presented at the Western Psychological Association Convention, May 7-9, 1986, Seattle, WA.

Tarnai, J. Multidimensional scaling of attachments and relationship loss. Presented at the American Psychological Association meetings, Toronto, Canada, August, 1984.

Paxson, M. C. and Tarnai, J. Leisure dimensions: a multidimensional scaling approach. Presented at the American Psychological Association meetings, Toronto Canada, August, 1984.

Tarnai, J. Psychophysical scaling of attachment and loss. Presented at the Western Psychological Association meetings, San Francisco, April, 1983.

Paxson, M. C. and Tarnai, J. Marketing of Prevention Services. Presented at the Western Psychological Association meetings, San Francisco, April, 1983.

Tarnai, J., Rankin, W. L., Fagan, N. J., Mauss, A. L. and Hopkins, R. H. An evaluation of three teacher training models for an alcohol education curriculum. Presented at the Conference on Alcoholism and Other Drug Dependencies, Seattle, 1976.

Papers and Books in Preparation:

Tarnai, J. Computer Assisted Telephone Interviewing.
A book in the Sage Applied Social Research Methods series.

Paxson, M. C. & Tarnai, J. Using Grade and Financial Incentives to Improve Student Performance on an End-of-Program Assessment.

Tarnai, J. Screening for adolescents in RDD telephone surveys.

Tarnai, J. Using signal detection theory to improve the accuracy of survey questions.

Gwartney, P. & Tarnai, J. Managing the Survey Process. A book in the Jossey-Bass series

Technical Reports:

Tarnai, J. Summary Report of 12 Focus Groups, Summer 2005. For the American Chemical Society (October, 2005).

Tarnai, J. Review and Audit of the 2004 ACS Member Satisfaction Survey. For the American Chemical Society (May, 2005)

Tarnai, J. Washington Artists Health Insurance Project: Results of a Web Survey of Washington State Artists and Arts Workers. For Artist Trust (June, 2005).

Tarnai, J. Evaluation of the Tacoma, Washington Alcohol Impact Area (AIA). For the Washington State Liquor Control Board (June 2003).

Tarnai, J. Access to Legal Services in Washington State: A Survey of Low and Moderate Income Households. For Washington State Supreme Court's Task Force on Civil Equal Justice Funding (December 2002).

Tarnai, J. Customer Satisfaction 2001, Department of Licensing Survey Results. For Washington State Department of Licensing (December 2001).

Tarnai, J. & Allen, T. Public Opinion of Air Quality Issues. Presentation for Washington State Department of Ecology (October 2001).

Tarnai, J. & Grosse, A. Executive Summary of the Results of a Four-State Survey on Energy Utility Restructuring. For National Association of Energy Offices. (December 1998).

Tarnai, J. Annual Assessment Report for Washington State University. (October 1998).

Tarnai, J. & Moore, D. Washington State Current Population Survey Data Book. For Office of Financial Management, Washington State. (April 1998).

Tarnai, J. Health Priorities in Washington State: Results from a Telephone Survey of Washington State Residents. For: Washington State Board of Health. (September 1997).

Bartels, D., Law, D., & Tarnai, J. Report on Student Evaluations of the World Civilizations Core at Washington State University. (April 1997).

Tarnai, J. Six-Year Retrospective Summary of Assessment at Washington State University. (Fall 1996).

Tarnai, J. Health Priorities in Washington State: Results from a Telephone Survey of Washington State Residents. For: Washington State Board of Health. (October 1995).

Tarnai, J. Biennial Assessment Report on Progress at Washington State University. (July 1995).

Tarnai, J. Assessment at Washington State University. (Spring, 1994).

Tarnai, J. An Overview of Assessment at WSU. (April, 1993).

Tarnai, J. Assessment at WSU: A Progress Report. (November, 1991).

Weeks, G. C., Gecas, V., Lidman, R. M., Seff, M., Stromsdorfer, E. W., and Tarnai, J. Washington State's Family Income Study: Results from the First Year. Washington State Institute for Public Policy (January, 1990).

Tarnai, J., Dillman, D. A., Smith, P., Lamb, A., & Hein, S. Public Opinion of the Washington State Safety Belt Use Law. Final Report to the Washington Traffic Safety Commission. (December, 1988).

Tarnai, J. Higher Education Needs in Southwest Washington: Final Report. (February, 1988).

Tarnai, J. and Peterson-Scott, L. Faculty Senate Survey: Final Report. (August, 1987).

Tarnai, J., Rosa, E. and Peterson-Scott, L. Southwest Washington Labor Force Survey. (September, 1986).

Tarnai, J. and Peterson-Scott, L. Assessment of Higher Education Needs in Benton and Franklin Counties. (December, 1985).

Tarnai, J. Results of the Higher Education Needs Survey for the Southwest Washington Joint Center for Education. (November, 1984).

Sanders, N. and Tarnai, J. Significant factors in the college selection process and perceptions regarding WSU: A market research study of Washington high school seniors, parents, and counselors. (September, 1984).

Tarnai, J. and Stem, D. E. Incentives for conservation: Survey of commercial electric customers. (final Report to the Washington Water Power Co., September, 1983).

Paxson, M. C. and Tarnai, J. Evaluation of the Parent Ahead Project. (Final Report, June, 1983).

Tarnai, J. and Mauss, A. L. Alcohol education in Pasco, Washington: A pilot program during the 1977-78 school year. (September, 1978).

Tarnai, J. and Mauss, A. L. Alcohol education in Anchorage, Alaska: A pilot program during the 1977-78 school year. (August, 1978).

Tarnai, J., Lawlis, P., Mauss, A. L. and Hopkins, R. H. Final report: Evaluation of the King County Alcohol Education Project. (Project Report No. 4, December, 1978).

Tarnai, J., Fagan, N. J., Mauss, A. L., Hopkins, R. H. and Elworth, J. Evaluation of the E.S.D. No. 121 Alcohol Education Project, King County, Washington. (Project Report No. 3, March, 1978).

Fagan, N. J., Tarnai, J., Eichberger, M., Mauss, A. L. and Hopkins, R. H. Evaluation of a model alcohol education project. (Project Report No. 2, March, 1977).

Grants and Contracts:

1981

\$5,158 Alcohol Education Curriculum Evaluation for the North Central Alcohol Education Program, Leominster, Mass. (With A. Mauss, Sociology).

1982

\$27,037 Incentives for conservation: Survey of commercial electric customers. Washington Water Power Co., Spokane, WA. (With D. Stem, College of Business & Economics).

\$18,318 Evaluation of the North Idaho Children's Home, parent alcohol program in Lewiston, Idaho. (With R. Hopkins, Psychology, and M. C. Paxson).

1983

\$14,500 Telephone Survey of a Nationwide Sample of 1800 Businesses. McCaw Cellular Communications and Battelle, Seattle, WA.

\$30,041 Educational Needs Assessment Survey. Southwest Washington Joint Center for Education, Vancouver, WA.

1984

\$326,539 Factors Affecting the Recovery and Re-Employment of Injured Workers in Washington State. National Institute of Handicapped Research. (With M. Ray, G. Lee, and V. Gecas, Sociology).

\$30,433 Comprehensive Labor Force Survey of Whitman County, Washington. Whitman County Regional Planning Council. (With E. Rosa, Sociology).

\$61,283 A Values Assessment of Washington State Drivers. Washington Traffic Safety Commission. (With M. Rokeach, Sociology).

\$10,137 Integrated Pest Management Survey. WSU Cooperative Extension Service.

1985

\$33,858 Assessment of Higher Education Needs in Benton and Franklin Counties. Tri-Cities University Center, Richland, WA.

\$38,000 Southwest Washington Labor Pool Survey. Private Industry Council, Vancouver, WA. (With E. Rosa, Sociology).

1986

\$7,000 Telephone Survey of South King County Residents. South Seattle Community College, Seattle, WA. (With L. Peterson-Scott).

\$8,000 WSU Survey of Faculty Issues. Washington State University Faculty Senate.

\$3,000 Academic Computing Center and Telecommunications Focus Groups.
Washington State Computing Service Center.

\$10,000 Trucking Accident Study. University of British Columbia and the Insurance Corporation of British Columbia.

1987

\$5,000 Nationwide Telephone Survey of HUD Code Home Manufacturers. Battelle, Pacific Northwest Laboratories.

\$9,000 WSU-Vancouver Telephone Survey of Educational Needs in Southwest Washington. Washington State University.

\$15,000 Childcare Provider Telephone Survey. Washington State Department of Social and Health Services.

\$9,176 National Parks Study Data Entry and Analysis for 10 Parks. University of Idaho Parks Department.

\$22,413 Telephone Survey of Seatbelt Use Among Washington State Residents. Washington Traffic Safety Commission. (With D. Dillman).

\$950 Telephone Survey Consultation. U.S. Department of the Interior, Fish & Wildlife Service. (With B. Bartlett, Sociology).

\$13,000 Survey of Retirement Plans Among Five States: Data Entry and Analysis. Washington State University Agricultural Research Center.

\$4,000 Telephone Survey of Students. University of Idaho Student Union.

\$2,725 Mail Survey Assistance for Community Education Economic Development Survey. WSU-Community Education.

\$2,000 Survey of Student Employment. WSU-Student Employment Office.

1988

\$1,071,522 Year One of the Washington State Family Independence Study. Washington Institute for Public Policy. (With D. Dillman, I. Tallman, Sociology, and E. Stromsdorfer, College of Business & Economics).

\$13,000 Mail Survey of Private Forest Land Owners in Washington State. WSU-Department of Forestry. (With L. Peterson-Scott).

\$9,827 Survey of Eastern Washington Health Professionals. WSU-Spokane, Health, Research, and Education Center.

\$13,315 First Spokane Annual Business Survey. Spokane Economic Development Council. (With E. Stromsdorfer, M. C. Paxson, College of Business & Economics).

\$33,750 Washington Rural Health Community Surveys. Office of Rural Health, Eastern Washington Area Health Education Consortium.

\$15,000 Eastern Washington Health Education Needs Assessment. WSU-Spokane, Gonzaga University, Eastern Washington University, Intercollegiate Center for Nursing Education.

\$6,990 End-Use Load and Conservation Assessment Survey. Battelle Pacific Northwest Laboratories.

\$5,000 National Telephone Survey of Businesses. MIT Sloan School of Management.

\$13,125 Telephone Survey of Rural Library Use. Mid-Columbia Library, West Richland, WA. (With D. Dillman).

\$2,120 Telephone Survey of Alumni. WSU - College of Agriculture and Home Economics.

\$5,500 Telephone Survey of Washington State University Students. WSU - Student Union.

\$995 Mail Survey of WSU Faculty in the Division of Sciences. WSU Office of the Provost.

\$3,140 Data Entry and Analysis for Zion National Park and Zion National Historical Association.

\$3,000 Data Entry and Analysis of Aids Survey. Washington State Department of Social and Health Services. (With L. Peterson-Scott).

\$4,567 Mail Survey of Radon Issues in Spokane. WSU-Office of Applied Energy Studies.

\$3,100 Mail Survey of Washington State School Nurse Programs. WSU-Intercollegiate Center for Nursing Education.

\$1,226 Telephone Survey of Hospital Administrators in Eastern Washington. WSU-Office of Rural Health.

\$1,002 Data Entry of Educational Assessment Data. Washington State Higher Education Coordinating Board.

\$7,000 Data Entry and Analysis for 8 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department. (With L. Peterson-Scott).

\$8,085 Data Entry and Analysis of Wilderness Recreation Questionnaires. University of Idaho, Department of Wildland Recreation.

\$15,000 Nationwide Telephone Survey of Architects. Battelle Pacific Northwest Laboratories.

\$4,779 Survey Assistance for Survey of Parental Leave and Employer Policies. Bank Street College of Education. (With M. C. Paxson, College of Business & Education).

\$11,124 Telephone Survey of Urban Library Users. Mid-Columbia Library, West Richland, WA. (With P. Melevin).

\$8,543 Survey of Faculty Opinions on Computing. WSU-Systems and Computing.

1989

\$34,500 Survey Assistance for Employee Surveys. Boeing Aerospace Company, Seattle, WA. (With D. Dillman, M. C. Paxson, College of Business & Economics).

\$70,006 Four State Parental Leave Surveys of Employers and Employees. Families and Work Institute of New York. (With M. C. Paxson, College of Business & Economics).

\$77,120 Washington Re-Employment Bonus Demonstration Telephone Survey. Washington State Employment Security.

\$28,626 Water Recreation Valuation Survey. Battelle Human Affairs Research Center.

\$62,000 Hazardous Waste Management in Washington State. Washington State Department of Ecology.

\$810,641 Year Two of the Washington State Family Independence Study. Washington Institute for Public Policy. (With D. Dillman, V. Gecas, Sociology, and E. Stromsdorfer, College of Business & Economics)

\$9,686 Mail Survey of alcohol and drug abuse opinions. WSU Alcoholism and Drug Abuse Program Award. (With B. Meier and C. Holmes, Sociology).

\$35,268 Hazardous Waste Surveys of Households, Businesses, and Agriculture for Yakima, Asotin, Mason, and Kittitas counties in Washington State. Parametrix Inc.

\$12,543 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department. (With L. Peterson-Scott).

\$6,897 Telephone survey of Pullman childcare assessment. WSU Child Care Resource & Referral Office.

\$5,527 Residents' opinions about pesticides in Washington State. WSU Agricultural Research Center.

1990

\$95,051 Washington State Minimum Wage Study. Institute for Public Policy, University of Washington.

\$184,938 Investment in Human Capital Surveys. Washington State Office of Financial Management. (With D. Dillman, and E. Stromsdorfer, College of Business & Economics).

\$85,061 Training and Retraining Needs of Disadvantaged Males in Washington State. Washington State Institute for Public Policy and Office of Financial Management. (With D. Dillman, and E. Stromsdorfer, College of Business & Economics).

\$745,426 Year Three of the Washington State Family Income Study. Washington Institute for Public Policy. (With D. Dillman, and E. Stromsdorfer, College of Business & Economics).

\$22,062 Telephone Survey of Child Care Providers. Washington State Department of Social and Health Services.

\$20,000 Telephone Survey of Northwest Anglers. Washington State Department of Fisheries.

\$8,336 Survey of Washington State High School Students' Preferences for Colleges. WSU Admissions Office.

\$92,570 Survey of Child Care Rates and Resources. Washington State Department of Social and Health Services. (With L. Peterson-Scott).

\$11,721 Surveys of Agricultural, Commercial, and Household Waste in Washington State Counties. Parametrix, Inc. (With L. Peterson- Scott).

\$6,000 Coding and Analysis of Strategic Plan Information. U.S. Fish & Wildlife Service.

1991

\$14,500 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department. (With L. Peterson-Scott).

\$37,600 Survey Assistance for Employee Surveys. Boeing Aerospace Company, Seattle, WA. (With D. Dillman, P. Burke, Sociology and M. Chris Paxson, College of Business & Economics).

\$115,000 Higher Education Survey and Workshop on Waste Reduction. Washington State Department of Ecology. (With L. Peterson-Scott).

\$124,950 Surveys for Waste Reduction, Recycling, and Litter Control Program. Washington State Department of Ecology. (With L. Peterson-Scott).

\$742,087 Year Four of the Washington State Family Income Study. Washington Institute for Public Policy. (With D. Dillman, and E. Stromsdorfer, College of Business & Economics).

\$25,000 Hanford Thyroid Disease Survey. Battelle, Pacific Northwest Laboratories.

\$1,500 Family Community Leadership National Evaluation Proposal. W. K. Kellogg Foundation. (With D. Moore).

\$36,000 Survey on Public Attitudes about Reintroduction of Wolves. University of Montana.

\$55,000 Customer Satisfaction Survey of Washington State Businesses. Washington State Department of Revenue.

\$64,821 Rogue River Fisheries Survey. Rogue Valley Council of Governments.

1992

\$12,000 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$77,590 Survey of Health Issues in Washington State. Washington State Department of Health. (With P. Melevin).

\$70,000 Hanford Environmental Dose Reconstruction Survey, Phases 1 and 2. Battelle, Pacific Northwest Laboratories (With D. Moore).

\$62,853 Childcare in Licensed Family Homes and Centers in Washington State. Washington State Department of Social and Health Services.

\$46,094 Survey of Attitudes about a Proposed Hells Canyon National Recreation Area Interpretive Center. Hathaway Associates. (With D. Moore).

\$12,467 Customer Satisfaction Survey of State Agencies. Department of General Administration. (With M. C. Paxson, College of Business & Economics).

\$106,776 Survey of Washington State Basic Health Plan Enrollees and Disenrollees. University of Washington.

\$8,000 Assistance on a Waste Characterization Study for Washington State Department of Ecology. R.W. Beck & Associates.

\$3,000 Survey Assistance for the Thyroid Disease Study. Fred Hutchinson Cancer Research Center.

\$122,055 National Mail Survey of Practicing General Dentists. School of Dentistry, University of Washington.

\$621,011 Year Five of the Washington State Family Income Study. Washington Institute for Public Policy.

\$80,000 Survey of Organizations and Department of Energy Employees. Secretary of Energy Advisory Board. (With D. Moore).

\$24,000 Survey of Pullman Community Residents. City of Pullman Washington. (With R. Sangster).

\$29,000 Survey of Public Opinion on the Asian Gypsy Moth. Washington State Department of Agriculture.

\$5,000 Design of a Washington State Dental Team Survey. Washington State Dental Association.

1993

\$857,000 Statewide Prevalence Survey of Substance Use and Abuse. Washington State Office of Research and Data Analysis.

\$13,040 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$ 2,500 Data Entry and Analysis of Visitor Questionnaires. Tour Information Systems Inc.

\$28,000 Telephone Survey of Tri-Cities Residents about Higher Education. WSU Tri-Cities.

\$26,692 Telephone Survey of River Recreation Valuation. (Phase One). RCG Hagler/Bailly Inc.

\$10,214 Mail Survey of Customers for Office of Procurement. Washington State Department of General Administration.

\$16,116 Telephone Surveys of Child Care and Day Care Centers. Washington State Department of Social and Health Services.

\$30,905 Telephone Survey of Washington State Businesses about Air Quality Standards. Washington State Department of Ecology.

\$23,316 Telephone Survey of Washington Residents' Use of Firewood as a Source of Household Heat. Washington State Department of Ecology.

\$23,000 Nationwide Telephone Survey of Attitudes about Reintroduction of Wolves to Yellowstone. University of Montana.

\$13,000 Surveys for Apparel Merchandising and Interior Design. Clark College & WSU Vancouver.

\$12,000 Pemigewasset River Boater Telephone Survey. Bioeconomics Inc.

\$1,500 Followup of Respondents for a Nationwide Telephone Survey of Attitudes about Reintroduction of Wolves to Yellowstone. University of Montana.

\$2,475 Questionnaire Design and Review for National Human Exposure Assessment Survey. Environmental Protection Agency, and Lockheed Engineering and Sciences Company.

\$109,469 Telephone Survey of River Recreation Valuation. (Phase Two). RCG Hagler/Bailly Inc.

1994

\$5,000 Telephone and Self-administered surveys of WSU Freshman Senior students on Graduation Rate. WSU, Office of the Provost.

\$68,620 Child Care Rates and Resources in Washington State. Department of Social and Health Services, Office of Research and Data Analysis, Washington State.

\$2,000 Telephone survey of WSU freshman and senior students about International aspects of Undergraduate Education. WSU, Office of International Programs.

\$1,892 Telephone survey of recent alumni from the College of Sciences. WSU, College of Sciences.

\$3,300 Mail survey to evaluate the Dean of the College of Agriculture and Home Economics. WSU, Office of the Provost.

\$13,040 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$6,000 Telephone Survey of Whitman County Residents about Fair Market Rents. Pullman Community Action Center.

\$9,500 Telephone Survey of Residents of the South Seattle Community College area. South Seattle Community College.

1995

\$3,600 Design of computer assisted telephone interview scripts. Choice Care Inc., Cincinnati, OH.

\$14,500 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$48,678 Customer Satisfaction Mail Survey of Washington State Businesses. Washington State Department of Revenue.

\$2,496 Telephone survey of College of Sciences alumni. WSU, College of Sciences.

\$3,894 Surveys to evaluate the Dean of the College of Sciences. WSU, Office of the Provost.

\$1,080 Review of Customer Satisfaction Surveys. Bonneville Power Administr.

\$7,972 Telephone Survey of students about racial climate at Washington State University. WSU, President's Office.

\$43,586 Telephone Survey about the Effects of Imitrex, a Drug Prescribed for Headaches by Qual-Med. Glaxo, Inc.

\$20,000 Questionnaire Design and Focus Groups for a Survey of Post-Retirement Income. Defense Manpower Data Center, Washington, D.C. (With E. Stromsdorfer and S. Cardell, College of Business & Economics).

\$53,365 Customer Satisfaction Mail Survey of Recent License Renewals. Washington State Department of Licensing.

\$45,000 Telephone Survey of Washington State Residents about Health Issues. Washington State Board of Health.

\$23,760 Pretest of New Survey Materials and Procedures (Arbitron vs Lintas). The Arbitron Co.

\$559,013 State Demand and Needs Assessment Studies: Alcohol and other Drugs. University of Idaho, and Idaho State Department of Health and Welfare. (With D. Dillman)

1996

\$250,000 An Evaluation of Washington State's Welfare Policy Changes: Success through Employment Program (STEP). Department of Social and Health Services. (With E. Stromsdorfer & D. Moore)

\$3,000 Assistance in Development of a Salary Survey for County Employees. Whitman County, Human Resources Department.

\$22,000 Content Coding for a Survey of Post-Retirement Income. Defense Manpower Data Center.

\$401,967 Surveys for a Study of Managed Care, Physician Referral, and Medical Outcomes. University of Washington, and Public Health Service. (With D. Dillman)

\$236,775 Surveys for a study of the Cost Effectiveness of Dental Caries Prevention in Eastern Washington. School of Dental Health Sciences, University of Washington. (With D. Phillips.)

1997

\$45,000 Biennial Telephone Survey of Statewide Respondents Regarding Health Issues. Washington State Board of Health.

\$14,204 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$16,202 Telephone Interview of Dentists Regarding Department of Social and Health Services Medicaid Program for Children. University of Washington Dental Public Health Services.

\$349,976 Telephone Surveys of a Depression Cohort for a Study of Managed Care, Physician Referral, and Medical Outcomes. University of Washington, and Public Health Service. (With D. Dillman.)

\$25,941 Impact of Health Insurance Reforms on Small Businesses in Washington State. Washington State Health Care Policy Board. (With D. Moore.)

\$17,685 Telephone Survey Regarding Community Notification of Release of Sexual Predators. Washington State Institute for Public Policy. (With D. Phillips.)

\$7,000 Telephone Survey Regarding Air Quality Issues. Washington State Department of Ecology, Air Quality Program. (With R. Petrie.)

\$119,495 Participants' Evaluation and Opinions of State of Washington Training Programs. Washington State Workforce Education and Training Coordinating Board. (With D. Moore.)

\$181,396 Multicultural Survey of the Influence of Childhood Environmental Experiences on Adult Sensitivities to Urban and Community Forests. Submitted to NUCFAC, Forestry, Department of Agriculture. (With D. Dillman, V. Lohr and C. Pearson-Mimms, Dept. of Horticulture & Landscape Architecture.)

\$5,193 Telephone Surveys of WSU Students regarding opinions about off-campus living and custodial services. (WSU Residence Life).

\$9,117 Telephone and Web Survey of WSU Faculty, Staff, and Student Opinions about a New Recreation Facility. (WSU Student Union).

1998

\$1,725 Data Entry of Self-Administered Questionnaires. Washington State School of Communication.

\$89,275 Child Care Rates and Resources in Washington State. Department of Social and Health Services, Office of Research and Data Analysis, Washington State.

\$21,419 Data Entry and Analysis for 12 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$8,713 Telephone Surveys of WSU Students regarding opinions about residence halls and reasons for leaving. (WSU Residence Life).

\$7,800 Comprehensive Data Analysis Of 30 National Park Survey Datasets. National Parks Foundation. (With R. Baxter)

\$48,678 Customer Satisfaction Mail Survey of Washington State Businesses. Washington State Department of Revenue.

\$62,102 Child Care Needs of Welfare Recipients in Washington State. Department of Social and Health Services, Office of Research and Data Analysis, Washington State.

\$6,014 Telephone Surveys of Human Resources Managers for Hotel Properties Nationwide. Hotel and Restaurant Administration Program (D. Rutherford).

\$275,000 Statewide Telephone Survey to establish a Current Population Survey of Washington State. Office of Financial Management.

\$2,300 Staff Training on Survey Measurement and Questionnaire Design. For Washington Utility and Transportation Commission. (With D. Moore).

\$26,541 Telephone and Mail Survey of Selected Washington State County Agencies that deal with Homeless Families. Department of Community, Trade, and Economic Development.

\$48,000 RDD Telephone Surveys of Four States (Wisconsin, Iowa, Indiana, Missouri) about Public Opinion regarding Utility Restructuring. State of Wisconsin Division of Energy and Intergovernmental Relations.

\$16,000 Telephone Surveys of Kansas and Arkansas about Public Opinion regarding Utility Restructuring. State Energy Offices.

\$12,898 Valdez, Alaska Health Community Survey. Office of Rural Health, Eastern Washington Area Health Education Consortium.

\$333,875 Nationwide Telephone Survey of Youth Age 15-20 on Drinking and Driving. Prevention Research Center, University of California, Berkeley.

\$21,381 Telephone Survey of Washington State Residents regarding Postsecondary Education Needs. Washington State Office of Financial Management.

\$15,000 Telephone Survey of Spokane County Residents regarding Postsecondary Education Needs. Washington State Higher Education Coordinating Board.

\$9,117 Telephone and Internet Surveys of Faculty, Students, and Staff regarding planning for a new recreation facility. (WSU Student Services).

\$5,646 Telephone Survey to Evaluate the Nutrition Education Campaign. Washington State University Research and Extension.

\$7,566 Telephone Surveys of WSU Students regarding opinions about residence halls, off-campus living, satisfaction with custodial services, and reasons for leaving. (Residence Life).

\$250,000 Telephone Surveys of Adolescents in RDD Households. Washington State Department of Social and Health Services.

1999

\$22,200 Data Entry and Analysis for 9 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$ 1,500 Data Entry and Analysis of an Exit Interview Survey of Faculty and Staff Leaving WSU. Office of the Provost.

\$49,116 Pretest Telephone Survey of Graduates of Community and Technical College and Job Training Partnership Act Title IIA and III. Washington State Workforce Education and Training Coordinating Board.

\$114,665 Bay Area Telephone Survey of Youth Age 15-20 on Drinking and Driving. Prevention Research Center, University of California, Berkeley.

\$10,500 Whatcom County Telephone Survey of Health Care Issues. Whatcom County Health Partnership.

\$200,000 Development of a Consumer Reports System on Workforce Training in Washington State. Washington State Department of Employment Security.

\$520,245 Surveys of Participants in State of Washington Training Programs. Washington State Workforce Education and Training Coordinating Board.

\$3,532 Telephone Surveys of WSU Students regarding opinions about dining center satisfaction. (Residence Life).

\$25,000 RDD CATI Interviews for a Washington State Telephone Customer Service Survey. Washington State Office of Financial Management. (With D. Moore)

\$3,712 Telephone Surveys of WSU Students regarding opinions about dining center satisfaction. (Residence Life).

\$8,000 Regional Capability Building - Utility Restructuring Project Telephone Survey. Kansas Corporation Commission.

\$8,000 Regional Capability Building - Utility Restructuring Project Telephone Survey. Arkansas Energy Office..

\$1,041 Data Entry and Analysis of Washington Public Employees Association Membership Surveys. Washington State Public Employees Association.

\$3,500 Recruitment of focus group participants in Eastern Washington regarding the value of rural transit. Department of Agricultural Economics, Washington State University.

\$3,200 Pre and Post Telephone Surveys of Pullman Residents Regarding Views of Student Drinking Behavior. WSU Wellness Center.

\$9,958 Statewide Telephone Survey of WSU's Extended Degree Program. EDP at Washington State University.

\$4,969 Freshman Orientation Survey. WSU News and Information Office.

\$15,500 Lost Market Survey of Parents and Students. WSU News and Information Office.

\$33,058 Pilot Study of Social and Political Trust. Institute for Social Research, University of Michigan.

\$36,085 Telephone Survey of Newcomer Residents to Clark and Cowlitz Counties. Clark College, Vancouver, Washington.

\$7,103 1999 Convenience Camping Survey. Washington State Parks and Recreation Commission.

\$94,950 Washington State Survey of Child Care Rates and Resources. Research and Data Analysis, Washington State Department of Social and Health Services.

2000

\$137,000 Telephone Surveys of Children in Foster Care. Washington State Department of Social and Health Services.

\$336,685 Longitudinal Study of WorkFirst Participants in Washington State. Department of Employment Security.

\$45,017 Statewide Telephone Survey Users and Nonusers of Washington State Parks. Washington State Parks and Recreation Commission.

\$260,500 Statewide Population Survey of Washington State. Office of Financial Management.

\$155,000 Continuation of the Development of a Consumer Reports System on Workforce Training in Washington State. Washington State Department of Employment Security. (With D. Pavelcheck)

\$60,000 Research and Technical Assistance. Washington State Office of the Superintendent of Public Instruction. (With D. Pavelcheck)

\$13,500 Fork Community Hospital Mail Survey. Clallam County Community Hospital District.

\$2,600 Assistance with Web and Mail Surveys of Library Users. Washington State Library System.

\$203,615 Mail and Telephone Surveys of Health Insurance Recipients. The Oregon Medical Professional Review Organization (OMPRO).

\$13,388 Telephone Answering Policy Survey. Research & Data Analysis, Washington State Department of Social and Health Services.

\$22,000 Medical Practice Data Project 2000. Washington State Medical Association (With B. Hicks).

\$5,000 Surveys to evaluate the Dean of the College of Agriculture and Home Economics. WSU, Office of the Provost.

\$2,000 Web Survey to Evaluate the Freshman Seminar Experience. WSU Student Advising and Learning Center.

\$3,365 Residence Hall Exit Survey of WSU Students. (University Housing Services).

\$2,909 Telephone Survey of WSU Fraternity Students. (University Housing Services).

\$3,000 Telephone Survey of Women's Residence Hall Residents. (University Housing Services).

\$22,938 State of Washington Former High School Student Telephone Follow-Up Survey. Social Research Policy Associates.

\$8,450 Telephone Survey of International Students at Washington State University. International Programs.

\$375,000 Surveys of Participants in State of Washington Training Programs. Washington State Workforce Education and Training Coordinating Board.

\$18,000 Mail and Web Survey of High Tech Firms in Washington State. Washington State Department of Revenue.

2001

\$13,624 Data Entry and Analysis for 6 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$110,000 CATI Interviews for a Washington State Telephone Survey of Households with Children under 12: Financing Universal Care & Education for American Children. University of Washington Human Services Policy Center.

\$16,286 Telephone Survey of 700 Households in Idaho. Boise State University, Social Science Research Center.

\$342,624 Year Two of a 5-Year Longitudinal Study of WorkFirst Participants in Washington State. Department of Employment Security.

\$90,000 Telephone Survey of High School Participants in State of Washington Training Programs. Washington State Workforce Education and Training Coordinating Board.

\$52,000 Telephone Survey of 900 DSHS Clients. Washington State Department of Social & Health Services.

\$35,602 Telephone Follow-up Survey of Former High School Students. Social Policy Research Associates.

\$12,187 Web survey of state library use. Washington State Institute of Public Policy.

\$75,000 Washington State Air quality survey. Washington State Department of Ecology.

\$483,462 Participant's evaluation and opinions of state of Washington training programs. Washington State Workforce Education and Training Coordinating Board.

\$10,000 PNNL Survey of Washington State Executives. For Battelle Pacific Northwest National Laboratory Public Affairs. (With D. Phillips).

\$ 6,694 Telephone Answering Policy Survey. Research & Data Analysis, Washington State Department of Social and Health Services.

\$113,000 Telephone Survey of Ohio State Households: Child-Care Demand Survey. University of Cincinnati.

\$40,000 Telephone Survey of Cuyahoga County Households: Financing Universal Child Care & Education for American Children. University of Washington.

\$12,602 Apex Learning Center Customer Satisfaction Survey. Apex Learning, Inc.

\$34,000 Telephone Survey of Washington & Oregon Households: Feasibility study of SR504. Department of Transportation.

\$50,695 Taxpayer satisfaction mail survey of businesses. Washington State Department of Revenue.

\$72,200 Telephone Survey of Basic Health Plan Members. Washington Health Care Authority.

\$57,547 Telephone Survey of Washington, Idaho, and Oregon State Households regarding wood burning issues. Idaho State Department of Environmental Quality.

\$56,047 Mail Survey of Washington State Department of Licensing Customers. Washington State Department of Licensing.

\$1,890 Survey assistance and questionnaire design for a survey of Vashon Island Farmers and Growers. Washington State Cooperative Extension.

\$2,000 Assistance in Designing a Questionnaire: The Evergreen State College.

\$8,006 Assisted Living Telephone Survey of Garfield County Households. Garfield County, Washington, Hospital.

\$14,568 Medical Practice Data Project 2001. Washington State Medical Association (With B. Hicks).

\$1,890 Assistance with Vashon-Maury Island Mail Survey. WSU Cooperative Extension.

\$490,000 California Telephone Surveys of Households about Energy Use and Conservation. For California Energy Commission. (With Loren Lutzhenhiser).

\$18,000 Telephone Survey of Recent Graduates of Bellevue Community College.

\$12,416 Compton Union Building Renovation Student Survey. Washington State University Office of Facilities Planning.

\$16,941 Mail/telephone survey of utility companies in Washington State. Department of Health.

\$20,000 Web and Mail Survey of Promise Scholarship Recipients. Washington State Higher Education Coordinating Board.

\$6,688 Mail Survey of Washington State Business Service Providers. Washington State Small Business Development Center.

2002

\$85,034 RDD telephone interviews for curbside recycling in 17 western/mountain states. Utah State University, Department of Economics, through the National Science Foundation.

\$20,000 Data Entry and Analysis for 10 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$97,834 CATI Interviews for a Telephone Survey of Households with Children under 12 in South Carolina. Clemson University, Institute on Family and Neighborhood Life.

\$382,519 Year Three of a 5-Year Longitudinal Study of WorkFirst Participants in Washington State. Department of Employment Security.

\$94,950 Washington State Survey of Child Care Rates and Resources. Research and Data Analysis, Washington State Department of Social and Health Services.

\$383,144 STNAP Telephone Surveys of Washington State Households. Washington State Department of Social and Health Services.

\$3,062 WSU Conference Center Web and Mail Survey of Faculty and Administrators. Washington State University, Capital Planning and Development.

\$42,835 Telephone Survey of Unmet Legal Needs of Low Income Washington State Residents. Task Force on Civil Equal Justice Funding, Washington State Board for Judicial Administration.

\$383,144 Telephone Survey of Drug and Alcohol Use among Washington State Households, Washington State Department of Social and Health Services.

\$30,207 Campaign Communication Study for the Center for the Study of Elections and Democracy, Brigham Young University.

\$7,188 Mail Survey of Small Businesses in Washington State. Washington State University, Small Business Development Center.

\$1,620 Internet Survey of Satisfaction with WSU Recreation. Washington State University, University Recreation.

\$5,500 Telephone Surveys of Student Satisfaction. Washington State University, Housing Services.

\$551,184 Telephone Survey of Workforce Training Participants in State of Washington Training Programs. Washington State Workforce Education and Training Coordinating Board.

2003

\$254,260 Year Four of a 4Year Longitudinal Study of WorkFirst Participants in Washington State. Department of Employment Security.

\$120,116 CATI Interviews for a Telephone Survey of Households with Children under age 6 in Mississippi. University of Washington Human Services Policy Center.

\$37,000 Evaluation of the Tacoma Alcohol Intervention Area. Washington State Liquor Control Board.

\$24,800 Data Entry and Analysis for 12 National Parks Mail Surveys. University of Idaho, Cooperative Parks Studies Department.

\$14,658 Three Focus Groups of Workforce Training Participants. Washington State Workforce Education and Training Coordinating Board.

\$114,337 CATI Interviews for a Telephone Survey of Households with Children under age 12 in Illinois. University of Washington Human Services Policy Center.

\$12,391 Focus Groups in Support of Workforce Investment Act Training Programs. Washington State Workforce Training and Education Coordinating Board.

\$80,000 CATI Interviews for a Telephone Survey of Households with Children under age 12 in Chicago, Illinois. University of Chicago.

\$22,588 Bureau of Labor Statistics 2002 Employee Web Survey. US Department of Labor.

\$9,500 Spanish Translation for the Chicago Kids Count Survey of Households in Chicago, Illinois. University of Washington.

\$4,658 Web Survey of English Teachers in Middle Schools in Washington State. Washington State University Extended Degree Program.

\$94,950 Washington State Survey of Child Care Rates and Resources. Research and Data Analysis, Washington State Department of Social and Health Services.

\$10,000 Financial Literacy Survey, Washington State University, Office of Financial Aid

\$12,592 Employee Web and Mail Survey for 2003, Washington State Department of Revenue.

\$49,128 Streamlined Sales Tax Sourcing Survey, Washington State Department of Revenue.

\$3,500 World Parks Congress Data Entry of Questionnaires, University of Idaho, Cooperative Parks Studies Unit.

2004

\$203,540 Survey of Nonprofit Boards, The Urban Institute.

\$6,406 Telephone Survey of Purchasers of PRS Guitars. Analysis, Research, & Planning Co.

\$25,000 WSU Climate Survey of Students, Faculty, and Staff, 2004. Washington State University, President's Office

\$52,580 Washington State Department of Revenue Taxpayer Satisfaction Survey, Washington State Department of Revenue

\$23,042 10 National Park Visitor Studies in 2004, Cooperative Parks Unit, University of Idaho

\$3,371 Washington State Magazine Alumni Survey, Washington State Magazine

\$6,009 Washington State University Alumni Survey, Office of Student Affairs

\$3,140 Washington State University Faculty Image Survey, Washington State University Housing Services

\$3,007 Washington State University Residence Hall Roommate Matching Survey, Spring Semester 2004, WSU Housing Services

\$3,007 Washington State University Housing Security Survey Spring Semester 2004, WSU Housing Services

\$3,007 Washington State University Housing Services Student Technology and Information Survey

\$4,072 Washington State University Family Apartments Exit Survey B Summer Semester 2004, WSU Housing Services

\$9,885 Washington State University Transit Survey, WSU Visitor Center

\$4,952 A Survey of Bellevue Community College Graduates, Bellevue Community College

\$6,406 Guitar Purchasing Survey, Analysis Research Planning Corporation

\$15,000 Survey of Membership, American Association for the Advancement of Science

\$35,000 Washington Artists Health Insurance Project, Artist Trust & Leveraging Investments in Creativity

\$25,000, Quarterly Survey of Membership, American Statistical Association

\$17,900, Survey to Evaluate the Aerospace/National Emergency Grant Impact Study

\$7,000, Telephone Survey of Moscow and Viola, Idaho Residents, Moscow School District #281

\$23,000, Telephone Survey of Employees in California, Indiana, and Chicago; Public Policy Associates in Minnesota

2005

\$3,000 Microsoft commute trip reduction Internet survey programming. Microsoft Co.

\$550,000 Telephone Survey of Workforce Training Participants in State of Washington Training Programs. Washington State Workforce Education and Training Coordinating Board.

\$24,628 Data Entry and Analysis of 9 National Park Visitor Studies in 2005, Cooperative Parks Unit, University of Idaho

\$35,000 Quarterly Mail and Internet surveys of recent license holders. Washington State Department of Licensing.

\$44,000 Pre and Post Travel Interviews with Residents of Austin, Texas. South Dakota Tourism Research Center, Black Hills State University

\$3,000 Audit and Review of a Member Satisfaction Survey. American Chemical Society.

\$10,000 Data Entry, Data Analysis, and Reports for a Member Satisfaction Survey. American Chemical Society.

\$72,000 Focus Groups of Members of the American Chemical Society Conducted in Three Cities. American Chemical Society

\$6,000, Telephone Survey of Bellevue Community College Graduates and Employers, Bellevue Community College

\$3,000 Internet Survey of Information Technology Users. WSU College of Education.

\$55,325 Commute Trip Reduction Employee Survey Web Hosting, Washington State Department of Transportation.

\$54,486 Commute Trip Reduction Survey Online Calendar Website, Washington State Department of Transportation

\$5,000 Evaluation of a Kellogg Funded Project. Farming and the Environment, and Washington State University.

\$49,000, Telephone Survey of Employees in California, Indiana, and Chicago; Public Policy Associates in Minnesota

\$2,000 Internet Survey of Rapid City Depression. Front Porch Coalition in Rapid City, South Dakota

\$17,900 Telephone Survey of Workforce Training Participants, Dropouts, and Non-Participants. Rainier Research, and the King County Workforce Development Council.

\$4,500 Design of an Internet Data Entry Capability for Uzbekistan Researchers. Washington State University, Foley Institute.

\$10,000 Design and Conduct a Week Long Survey Training for Uzbekistan Researchers. Washington State University, Foley Institute.

\$5,066 Telephone Survey of KIA Car Owners, Perkins Coie.

\$31,719 Survey Design Activities for the Commute Trip Reduction Program. Washington State Department of Transportation.

\$16,424 Telephone Surveys of Parents in Three Alaskan Communities Regarding Substance Abuse Prevention, Pacific Institute for Research and Evaluation

\$14,891 WSU Internet Survey of Campus Safety Issues. Washington State University, President's Office

\$22,999 Telephone Screening Interviews of Parents of Middle School Children in King County School Districts. Washington State Workforce Education and Training Coordinating Board.

\$14,000 Mail Survey of AP Statistics Students Regarding Education and Career Choices after High School. The College Board & the American Statistical Association.

\$3,612 WSU Faculty/Staff Demographic Survey. Washington State University Office of Equity and Diversity.

\$8,835 Internet Survey of Financial Literacy of WSU Students. Washington State University Office of Student Financial Aid.

2006

\$38,646 Survey of Membership, American Association for the Advancement of Science

\$25,660 Periodic Survey of Membership, American Statistical Association

\$4,572 WSU Student Internet Survey of Alcohol Policy. Washington State University Office of Health Promotion

\$50,044 Telephone Survey of Washington State Basic Health Plan Enrollees. Washington State Joint Legislative Audit Review Committee.

\$20,000 Mail Survey of Disabled Individuals Seeking Assistance. Washington State Rehabilitation Council.

\$112,632 2006 Survey of Washington State Child Care Facilities. DSHS Division of Childcare and Early Learning.

\$80,868 Mail Survey of Oregon Dentists. University of Washington, Department of Dental Public Health Sciences.

\$128,600 Survey of Oregon Childcare Provider Facilities. Oregon State University and Oregon Department of Higher Education.

\$36,804 Child Health Survey. Polimetrix, Stanford CA.

\$9,000 Telephone Survey of Bellevue Community College Graduates and Employers, Bellevue Community College

\$2,500 Telephone Interviews for Applied Research Northwest.

\$22,060 National Park Visitor Studies in 2006, Cooperative Parks Unit, University of Idaho

\$50,044 Telephone Survey of Washington State Basic Health Plan Enrollees. Washington State Joint Legislative Audit Review Committee.

\$25,000 Survey of King County Residents Regarding Career and Technical Education, Workforce Training and Education Coordinating Board.

\$54,898 Commute Trip Reduction Employee Survey, Washington State Department of Transportation.

\$27,120 Commute Trip Reduction Survey Internet Support, Washington State Department of Transportation.

\$19,542 Mail Survey of DVR Customers, Washington State Rehabilitation Council

\$5,750 Review of the Department of Social and Health Services Client Survey, Joint Legislative Audit and Review Committee

\$212,841 Telephone Survey and Focus Groups of Foster Parents and Relative Caregivers, Washington State Department of Social and Health Services

\$12,889 Department of Revenue Employee Survey, Washington State Department of Revenue

\$1,260 Telephone Survey of Arlington School District Residents, Applied Research Northwest.

\$21,438 Measuring the Impact of the Puget Sound Fresh Marketing and Consumer Education Program. Cascade Harvest Coalition

\$5,686 Web Survey of Washington State Legislative Staff, Washington State Legislature.

\$33,750 Quarterly Mail and Internet surveys of recent license holders. Washington State Department of Licensing.

\$60,302 Telephone Survey of Residents of Miami, Los Angeles, Chicago, and New York, Integrated Media Measurement.

\$4,500 Review of Environmental Permitting Surveys, Joint Legislative Audit and Review Committee

\$29,400 Telephone Surveys of Alaska Parents, School Districts, Retailers, Pacific Institute for Research and Evaluation

\$37,739 Telephone Survey of Employees in California, Indiana, and Chicago; Public Policy Associates, Minnesota

\$88,839 Evaluation of the Seattle Alcohol Intervention Area. Washington State Liquor Control Board.

\$14,000 Thurston County Telephone Survey of Recent Voters, Thurston County Commissioners (with D. Pavelchek)

\$9,708 Telephone Survey of In-home Care Providers, Washington State Home Care Quality Authority (with D. Pavelchek)

\$12,136 Undergraduate Education Improvement Project, WSU Department of Sociology

2007

\$32,357 Mail Survey and Focus Groups of Relative Caregivers, Washington State Department of Social and Health Services

\$23,551 Mixed Mode Survey of People with Asthma, Polimetrix Inc., Stanford, CA

\$19,810 Mixed Mode Survey of WSU Alumni, Washington State University Office of Student Affairs Research and Assessment

\$10,045 Survey of Bellevue Community College Graduates and Employers, Bellevue Community College

\$3,612 WSU Faculty/Staff Demographic Survey. Washington State University Office of Equity and Diversity.

\$1,000 Internet Survey of Students about Campus Safety, Whitman College, Walla Walla

\$10,390 Washington State University Transit Survey, ASWSU and WSU Visitor Center

\$57,600 Washington State Department of Revenue Taxpayer Satisfaction Survey, Washington State Department of Revenue

\$14,098 Web Survey of WSU Faculty, Staff, and Students about Hazard Mitigation, Division of Governmental Studies and Services

\$34,316 Telephone Survey of Residents of Miami, Los Angeles, Chicago, and New York, Integrated Media Measurement.

\$61,940 Telephone Survey of Residents of Houston and Cincinnati, Integrated Media Measurement, Pacific Institute for Research and Evaluation

\$6,716 Survey of WSU Alumni for WSU Magazine, Washington State University Publications

\$80,000 Washington State Surveys of Dependency Cases, Joint Legislative Audit Review Committee

\$540,437 Commute Trip Reduction Survey Internet Support, Washington State Department of Transportation.

State and University Committees:

Member, Research Subcommittee of the Citizen's Advisory Council
Division of Alcohol and Substance Abuse, Washington State
Department of Social and Health Services (1991- 2006).

Member Accountability, Accreditation, and Assessment Committee
Washington State University (1997 -1999)

Chair, Human Subjects Institutional Review Board,
Washington State University (1987, 1991, 1993).

Member, Board of Directors, University Recreation,
Washington State University (2001 - 2006)

Member, Advisory Board, Alcohol and Drug Abuse Program
Washington State University (1995 – 2006)

Reviewer, WSU Faculty Travel Grants Program

Reviewer, WSU Research and Arts Committee, Social Sciences Grants

Editorial Reviewer:

Public Opinion Quarterly
Journal of Official Statistics
Journal of General Internal Medicine
Medical Care

Professional Memberships:

Professional: American Psychological Society
 American Association for Public Opinion Research
 Psychonomic Society
 Division of Evaluation, Measurement, and Statistics of the American
 Psychological Association

Honorary: Phi Kappa Phi

Honors:

Selected as a torchbearer for the Winter Olympics Torch Relay 2002

WSU 2006 Outstanding Mentor Award

WSU 2006 Grant and Contract Administration Contribution Award